

## Worldwide Accident & Emergency Insurance

### Emergency Treatment Benefits

We will pay for emergency treatment up to the maximum value of £500 per incident worldwide, with an annual aggregate limit of £1,000.

### Treatment Following Accident

If a plan member requires treatment following an accident occurring during the period of cover, benefit will be paid for the cost of such treatment up to the limits specified below, up to a maximum annual aggregate of £12,000.

### Hospital Benefit

If a plan member is admitted to hospital as an in-patient, as a direct result of a dental accident or for emergency dental treatment, we will pay £85 for each complete 24 hours the plan member remains in hospital under the care of a specialist.

### Oral Cancer

If a plan member is diagnosed with oral cancer, we will pay the plan member up to £3,000 cash benefit. We will only pay this sum for oral cancer once the plan member has been referred to a specialist by their general practitioner or dentist.

### Permanent Facial Disfigurement

If a plan member suffers permanent facial disfigurement as a result of an accident during the period of cover we will pay the plan member the appropriate benefit according to the severity of the scarring as follows:

Scarring up to 5cm long in total length – £55

Scarring more than 5cm but less than 8cm in total length – £110

Scarring 8cm or more in total length – £550

### Worldwide Accident & Emergency policy

<https://lloydwhyteflexiplan.co.uk/ae-dental-benefits/>

We would ask that you inform us as early as possible if you find that you will be unable to attend an appointment. Given less than 24 hours notice of a cancellation, we reserve the right to make a charge for appointments that cannot be refilled. The charge for missed appointments is up to 100% of the planned appointment based on our private fee schedule. We will make every effort to remind you that you have an appointment but please do not rely on us to do so. Please inform us of any change to your contact details to ensure you receive our appointment reminders. If you have paid a deposit to secure your appointment and cancel with less than 24 hours' notice or do not attend this appointment, your deposit will not be refunded to you.

### Principal Dentist

**Dr En-Qi Chi** BDS (London) MJDF RCS (Eng)

### Contact

So Dental  
14 East Park Street  
Chatteris  
Cambridgeshire  
PE16 6LD

**Telephone: 01354 692742**  
**www.so-dental.co.uk**

### Opening Hours\*

Monday: 9.00am - 5.30pm  
Tuesday: 9.00am - 5.30pm  
Wednesday: 9.00am - 5.30pm  
Thursday: 9.00am - 5.30pm  
Friday: 8.00am - 2.00pm

\*Early mornings, Evening and Saturdays by arrangement

### Emergencies

**01354 692742**



Protection and peace of mind  
for as little as **£4.13** per month

**Children's Plan**  
Total care, complete satisfaction

# Welcome

## We would like to thank you for choosing So Dental.

Our aim is to provide high quality care and treatment in a relaxed, comfortable and safe environment. We are committed to continuing education and keeping abreast of advances in modern dentistry. Tooth decay is one of the most common preventable diseases and to prevent it requires a commitment of time and effort. With the correct habits, there is no reason why your child should not have healthy teeth for life. Research shows that preventive dentistry delivered on a regular basis greatly reduces the risk of dental disease in children and provides a platform for a lifetime of improved oral health.

With this in mind, we have joined with Lloyd & Whyte to design a dental plan for children. This plan will be administered by Lloyd & Whyte who will make a separate arrangement with you to manage your payments under the plan. The plan will provide advantages both to you and to us. It will allow us to plan your child's dental care more effectively and provide the best chance of keeping your child dentally fit. The advantage for you is that it should minimise your child's need for fillings and extractions and you will have the peace of mind that all of your child's preventive dental care will be covered by convenient monthly payments. Upon joining the dental plan, you will also be eligible to request assistance from the Worldwide Dental Emergency Assistance Scheme for dental emergencies or dental traumas whilst at home or abroad (see overleaf) – essential cover for the rough and tumble of childhood.



## Your Child's Benefits:

- The cost of your child's preventive dental care is included
- Payment by convenient monthly Direct Debit, allowing you to budget
- Guaranteed registration with the practice and continuing access to your child's dentist
- Early identification of dental problems to prevent pain, discomfort and inconvenience
- Appointment times to suit your child whenever possible\*
- Priority bookings in the event of a dental emergency
- Discount on treatment fees
- Worldwide Accident & Emergency Dental Insurance

## Who is our Children's Plan for?:

Our plan is designed for those parents or guardians who wish their children to participate in a regular preventive care programme and to budget on a monthly basis.

## What does our Children's Plan include?:

**For children aged 6-12 years our plan costs £4.13 per month. For children aged 13-18 our plan costs £8.10 per month. Both plans cover:**

- 3 Dental Health visits per year (Dentist/Therapist/Oral Health Educator)
- 50% discount on dental treatment
- Worldwide Accident & Emergency Dental Insurance

## Please Note:

Children aged 5 years and under may be seen free of charge for 2 Dental Health visits per year \*\* (not eligible for assistance from the Worldwide Dental Emergency Assistance Scheme) The monthly plan cost includes the charges for management and administration payable by you to Lloyd & Whyte.

\*\*At least one adult family member must be registered with the practice



Treatment not covered by this plan can be paid for separately.

## How do you enrol your Child in our Plans?

All you have to do is complete a registration form for us and a Direct Debit mandate and authorisation form for Lloyd & Whyte, on behalf of your child. In addition to your first monthly payment, an initial administrative fee of £10 per person will be payable directly to the practice.

If you choose to cancel your child's plan for any reason you can do so by simply giving us one month's notice.

## What is excluded from our plan?

Although non-routine services are available from the practice, some items fall outside the scope of the plan and are not covered by the monthly payment namely:

- Cosmetic dentistry
- Referrals to specialists
- Laboratory fees
- Implants
- Orthodontics
- Advanced Gum Treatment programme with our hygienist.

## What happens in an emergency?

In the event of an emergency and you are away from or unable to get to the practice you can make an appointment at any dental practice, pay for the appointment and then contact So Dental for a claim form so you can claim up to £500 for the dental emergency.

## Any questions?

If you have any questions about our plan, please contact our reception team who will be happy to provide further information and guidance.

Terms within this brochure are subject to change without notice.